

Why should I spend over \$1000 more for your sink versus Coppersinksonline?

Great question! There are many reasons why my sinks offer a greater value. First, let me address the incorrect and misleading statements on their site.

1. They claim copper sinks should be made of 99% pure copper with 1% zinc added for strength. This is another quote from their site: *"There are many myths and misleading statements bandied about on the subject of copper purity. Many companies claim to use "pure copper" without really explaining what the term means. 100% pure copper is available, but is very soft."* These statements are patently false and very misleading. They use what is called **annealed** copper. That type of copper is very soft. We use domestic virgin **Cold Rolled** Copper. You can Google the difference between cold rolled and annealed copper. You will find that cold rolled copper is several times harder and will withstand denting much better. You can also verify my statements by calling the Copper Development Association, Inc. James H. Michel. 212-251-7210

To the right see a photo of one of their sinks after less than a year of use.

"I am embarrassed to say that I thought I had done my homework online regarding copper sinks, however I was WRONG! From some reason I didn't find your product until I was researching why my copper sink looked so terrible in less than a year. I got a 33 inch short apron farmhouse sink from Copper Sinks Online and most of the applied dark is either off or on its way and I hate it.

I certainly wish I had seen Rachiele sinks before I made such a horrible mistake. And all of the suggestions about returning it to the original color are balderdash!!"

Thank you for your time. Sherry Cash



We are building her a replacement copper sink that will require no special care.

Look at their video. <http://www.coppersinksonline.com/see-how-copper-sinks-are-made>

There is NO indication that the copper has been purified. They are melting down scrap which can contain all kinds of impurities including lead, mercury and arsenic. Ask if they can produce a test result from a U.S. company indicating the specifications of the copper. I can provide one. The copper we use is 99.72% pure copper, with .28% pure Silver. No lead, mercury and arsenic at all. Do you honestly think each small batch of melted down scrap copper is tested for purity?

Now let's get to the meat of things. My design with a rear corner drain simply makes sense. A center drain is ALWAYS in the way. A center drain sink is virtually obsolete. My sinks also give you a significantly larger work space. A 36" sink gives you 17 1/2" front to back and 34" side to side of work space.

Their sinks require a much larger cabinet than mine do. My apron or under mount sinks will fit in the SAME size cabinet as the sink. My sink will allow for a double roll out full size trash mechanism behind the left door – saving space, money and steps.

Secondly, look at the maintenance differences between our sinks. <http://www.coppersinksonline.com/copper-sinks-maintenance>
<https://www.rachiele.com/no-maintenance.aspx>

Most importantly, there is a very significant difference in the quality of the workmanship. Imports all indicate their sinks vary in size by up to 1/2". From my over 30 years in the kitchen business, most of the imports I have seen are built out of square. Mine are always square and are within 1/32" or less on all dimensions. My guarantee of quality says it best: "If, for any reason, you are not THRILLED with the quality of our sink, I will (1) promptly and fully refund your money, (2) pay for the return shipping cost and (3) send you a check for \$100, in recognition of the inconvenience experienced. *I want you to be THRILLED.* We leave mere customer "satisfaction" to the competition. *No other company on the planet has such a guarantee!"*

Lastly, I offer my Signature Series sink and NexGen designs which are easily the most useful sink designs on the market. All food prep is done on the sink. The counter top is only used to set down grocery bags. Everything else is done on the sink.

One more thing... I am available 7 days a week, at least 12 hours a day. The numbers on my website are forwarded to me after hours. At night, I let calls go to voice mail. If the caller is a current or past customer, I call back immediately.

Lastly, Coppersinksonline is giving patently misleading information about the antimicrobial characteristics of copper. They indicate they put wax on their sinks, as well as recommend you do the same. That completely eliminates the antimicrobial benefits of the copper! My hopes that these folks are ignorant and are not intentionally trying to mislead the public.